

Important Notice

Privacy Policy Statement

Revised August 31, 2016

Thank you for working with Allstate Investments, LLC. We value you, respect your privacy and work hard to protect your personal and financial information and that of our Mortgage Borrowers.

This statement is provided on behalf of Allstate Investments, LLC.

Our Privacy Assurance

- We do **not** share your information with non-affiliate companies that would use it to contact you about their own products and services
- We **require** that you as an organization which represents or assists in servicing commercial mortgage loans for us and our affiliates work to keep our Borrowers' personal and financial information confidential.
- We **require** our employees to protect your financial information.

As you can see, protecting personal and financial information is important to us. In addition to the practices described above, we use a variety of physical, technical and administrative security measures that help to safeguard your information. Our privacy practices continue to apply to your information even if you cease to be an Allstate Investments, LLC Commercial Mortgage Servicer.

How We Use and Share Your Personal Information

In the course of normal business activities, we may use and share your financial information to persons or organizations within and outside Allstate. This would be done as required or permitted by law. For example, we may do this to:

- Comply with requests from regulatory and law enforcement authorities
- Comply with reporting requirements both internally and from applicable governmental or regulatory agencies

The Internet and Your Information Security

Our web sites, allstateinvestments.com and allstate.com provides information about us, our products, and the agencies and brokers that represent us. You may also perform some transactions on the web site. This Privacy Statement applies to users of allstateinvestments.com and allstate.com regardless of whether the user is an Allstate customer.

As true of most sites, we gather certain information automatically and store it in log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data.

We or our third party marketing partners (such as Google Analytics and Adobe Analytics) use

cookies, analytics, remarketing and other technology to help us provide users with a better service and a more customized web experience. Additionally, our business partners use tracking services, analytics and other technologies to monitor visits to allstate.com. The website may also use web beacons (also called "clear GIFs" or "pixel tags") in conjunction with cookies. If you prefer, you can choose to not accept cookies by changing the settings on your web browser. Many commercial Internet sites use cookies; a cookie enables the site to label you as a particular user, but it does not identify you by name or address unless you have provided us with such information (over the Internet or otherwise) or set up preferences in your browser to do so automatically.

You may opt out of accepting cookies by changing the settings on your browser. However, rejecting cookies may prevent you from using certain functions and you may have to repeatedly enter information to take advantage of services or promotions.

Cookies allow us to provide you with a more customized service and are used to track and measure Web site usage. This information may be used to manage and customize our Web site's content, layout, and services in order to improve our site, enhance customer service, and provide tailored messages.

We also use third-party advertising companies to present ads on sites on which we advertise. Third-party advertising technology uses information derived from your visits to this Web site and the sites on which we advertise to present ads to you and uses cookies to track activity. We also use Web beacons, provided by third-party advertising companies, on both our Web site and on other sites, to help manage and optimize our online advertising. Web beacons enable us to recognize a browser's cookie when a browser visits this site, to learn which banner ads bring users to our Web site, and enable us to deliver more relevant ads to users. To "opt-out" at any time, please [click here](#).

Although we believe that each of the sites to which we target our ads or from which we collect data should post a privacy statement that fully describes the advertising and data collection activities on its site, we cannot guarantee that all of those sites post such a statement.

We may also use customer information to send you promotional communications about products, features, and options that we believe may be of interest to you. If we have your e-mail address, we may do this by e-mail. If you do not wish to receive promotional e-mails from us, please contact us at the following address:

Allstate Insurance Company
Customer Privacy Inquiries
P.O. Box 660598
Dallas, TX 75266-0598
or email us at customerprivacy@allstate.com

What Security Procedures Do We Use to Guard Against the Loss, Misuse, Alteration, or Theft of Information While That Information Is Being Submitted to Allstate Investments, LLC over the Internet?

To help ensure the security of the financial information that you submit to this site, (other than via an e-mail message), we use security software to encrypt the information before and during its transmission through the Internet. We only allow information to be submitted for transmission if your browser is compatible with our security software. If your browser is not compatible, you will receive a message indicating your transaction can be completed but at a lower level of security. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security.

E-mail messages are not secure. Our security software does not encrypt e-mail messages. E-mail messages traveling through the Internet are subject to viewing, alteration, and copying by potentially anyone on the Internet.

You should exercise discretion with respect to the submission of any financial information via e-mail. If you are concerned about the security of your communication, we encourage you to send your correspondence through the postal service or use the telephone to speak directly to us. We are not responsible for the security or confidentiality of communications you send to us through the Internet using e-mail messages.

What Can You Do as a Mortgage Servicer for Allstate Investments, LLC to Help Maintain the Security of Information When Accessing allstateinvestments.com, Over the Internet?

Some steps you can take to maintain the security of your information include:

- Utilize the latest, updated version of your Web browser.
- Keep your User ID and PIN or password confidential. Utilize a PIN or password unique to you and, if possible, change it frequently.
- Make sure others are not watching you enter your User ID, PIN or password on your keyboard when using the allstateinvestments.com,
- Do not leave your computer unattended while logged onto allstateinvestments.com. After you've finished accessing your information, exit the Commercial Mortgage website, and close your browser window.

Our Privacy Statement applies solely to this Web site.

Changes to the Online Privacy Policy

We may modify our privacy policy from time to time. Please take a look at the revised date at the top of this page to see when this Privacy Policy was last revised

We hope you have found this Important Notice helpful. If you are not comfortable with any of the terms or policies described in this Privacy Statement, we ask that you discontinue use of our site. Please be aware that we may periodically update or revise this Privacy Statement. If we make a material change to our online Privacy Statement, we will post a notice on our homepage notifying users that the policy has been revised.

We reserve the right to change our Privacy practices, procedures, and terms.

Allstate Insurance Company